

Terms of Service

Last updated: April 17, 2026

These Terms of Service (the "Terms") govern your use of the Shortstop mobile application (the "App") and the shortstop.app website (the "Site"), together referred to as the "Services".

By downloading, installing, or using Shortstop, you agree to these Terms. If you do not agree, please do not use the Services.

1. Who we are

Missyl — SAS with share capital of €100 35 avenue Jean Jaurès, 69780 Mions, France RCS Lyon — SIREN 100 638 865 Email: contact@missyl.fr

2. The Services

Shortstop is a digital wellbeing tool for Android devices that detects and blocks short-form video feeds (YouTube Shorts, Instagram Reels, TikTok, Snapchat Spotlight, Facebook Reels) and, optionally, entire apps, using Android's accessibility service.

The Services are offered in two tiers:

- **Free tier** — access to all blocking features at no charge, with advertisements displayed in the App (see section 10).
- **Premium tier** — a paid subscription that removes all advertisements and unlocks detailed usage statistics. Premium is offered under three plans:
 - **Monthly** — automatically renews every month until cancelled.
 - **Annual** — automatically renews every year until cancelled.
 - **Lifetime** — a one-time payment granting access for the entire operational life of the Services (see section 15).

We may introduce new plans, modify existing ones, or offer promotional pricing (including free trials) from time to time. The specific terms of each plan — including price and trial duration where applicable — are displayed on Google Play at the moment of purchase.

3. Who can use Shortstop

The App is designed for general audiences and has no dedicated age minimum to use its free features. However, **to subscribe to Premium, you must have the legal capacity to enter into a binding contract** under the law of your country of residence. Minors must obtain prior permission from a parent or legal guardian before subscribing.

Google Play's own age and purchase rules apply in addition to these Terms.

4. How you acquire and pay for Premium

Shortstop Premium is distributed and billed exclusively through **Google Play**, which acts as the Merchant of Record in the European Union and in most other jurisdictions. This means that:

- **Payment** is processed by Google Play using the payment method associated with your Google account.
- **Invoicing** is issued by Google Play. You receive a receipt directly from Google.
- **Subscription management** (cancellation, payment method, plan change) is done through your Google Play account settings.
- **Refunds** are handled directly by Google Play in accordance with their policy (see section 7).

Missyl receives only the information needed to deliver the Premium service (a purchase token and your subscription status). We do not see or store your payment details.

5. Free trials

We may, from time to time, offer free trial periods for Premium to eligible users. Eligibility, duration, and conditions of each trial are determined by Google Play and displayed at the moment of subscription.

Important: unless you cancel before the end of the trial period, your Premium subscription will automatically renew at the full price of the plan you selected. You can cancel the trial at any time through your Google Play account settings.

6. Auto-renewal and cancellation

Monthly and Annual Premium subscriptions **renew automatically** at the end of each billing cycle at the then-current price, until you cancel. You can cancel at any time through your Google Play account settings. Your cancellation takes effect at the end of the current billing cycle, and you retain Premium access until then.

The Lifetime plan is a one-time purchase and does not auto-renew.

7. Refunds and right of withdrawal

Because Shortstop Premium is sold by Google Play (section 4), **all refund requests must be submitted to Google Play** through their refund flow:

- In the Google Play Store app: Profile → Payments & subscriptions → Budget & history → select the transaction → Request a refund.
- On a computer: play.google.com/store/account/orders → select the order → Request a refund.

Google applies its own refund policy, which typically allows refunds within 48 hours of purchase without justification and evaluates later requests on a case-by-case basis.

Right of withdrawal (EU / UK / EEA consumers) — If you reside in the European Union, the United Kingdom, or the European Economic Area, you may have a statutory right to withdraw from a distance contract for digital services within 14 days (Article L221-18 of the French Consumer Code and equivalent provisions in other Member States). To exercise this right for a Google Play purchase, please contact Google Play, as they are the Merchant of Record for your transaction. Missyl cannot process refunds directly for Google Play purchases.

If Google Play declines a refund request that you believe you are entitled to under applicable consumer law, you may contact us at contact@missyl.fr and we will review your case in good faith.

8. Your obligations

When using Shortstop, you agree:

- to use the App for its intended purpose (limiting your own exposure to short-form video feeds);
- to comply with applicable laws and with the terms of the third-party apps Shortstop interacts with (YouTube, Instagram, TikTok, etc.);
- not to reverse-engineer, decompile, or attempt to extract the source code of the App, except as permitted by mandatory law;
- not to redistribute, resell, sublicense, or commercially exploit the App or Premium access;
- not to interfere with the proper functioning of the App, bypass its security measures, or use it through unauthorised means;
- not to use the App in any way that could violate the rights of third parties.

Material breach of these obligations may result in the suspension or termination of your access (see section 14).

9. The Android accessibility service

Shortstop requires the Android accessibility service to detect short-form video feeds in real time and redirect you away from them. This permission is essential to the core function of the App.

We use the accessibility service strictly for this purpose. We do not capture, store, or transmit the content displayed on your screen. A detailed description of this processing is available in our [Privacy Policy](#).

You can revoke the accessibility permission at any time in your Android settings. Doing so will disable the blocking features but will not terminate any active Premium subscription — you remain billed according to your plan until you cancel via Google Play.

10. Advertising (Free tier)

The Free tier of Shortstop is supported by advertising served via Google AdMob. Three types of ads may be shown: adaptive banners, rewarded video interstitials (displayed before certain

actions such as temporarily pausing blocking), and App Open Ads (displayed when the App returns to the foreground).

If you reside in the European Economic Area, the United Kingdom, or Switzerland, a consent form is presented before any ad is loaded. If you refuse, no ads are shown and no advertising data is collected. **Premium subscribers do not see advertisements in any region.**

Details on the data processed for advertising purposes are available in our Privacy Policy (section 6).

11. Intellectual property

The App, the Site, and all their components (software, source code, design, text, graphics, logos, trademarks) are the exclusive property of Missyl or its licensors and are protected by French and international intellectual property law.

We grant you a personal, non-exclusive, non-transferable, revocable licence to install and use the App on devices you own or control, solely for your personal, non-commercial use and in accordance with these Terms.

Any reproduction, distribution, modification, or commercial exploitation of the App or its content is prohibited without our prior written consent.

12. Disclaimer and limitation of liability

Shortstop is provided on an "as is" and "as available" basis. We make reasonable efforts to ensure the App functions reliably, but we cannot guarantee that it will be free from errors, interruptions, or that it will block 100% of short-form content at all times. Third-party apps (YouTube, Instagram, TikTok, etc.) update their interfaces regularly, which may temporarily affect Shortstop's blocking accuracy until we release an update.

To the fullest extent permitted by applicable law, Missyl's liability is limited to direct damages directly attributable to a material breach of these Terms by us. We are not liable for indirect, incidental, or consequential damages, including loss of productivity or data.

Nothing in these Terms limits or excludes any rights or remedies you have under mandatory consumer protection law. French consumers, in particular, retain the protections of Articles L217-3 and following of the French Consumer Code (legal guarantee of conformity) and Articles 1641 and following of the French Civil Code (guarantee against hidden defects).

13. Modifications to these Terms

We may update these Terms to reflect changes in the Services, legal requirements, or our business. When we do:

- **Minor changes** (clarifications, typo corrections, or updates that do not affect your rights) take effect immediately upon publication. We update the "Last updated" date at the top of this document.

- **Material changes** (affecting your rights or obligations, pricing structure, or key features) take effect only after at least **30 days' advance notice** sent via the App, the Site, or any other reasonable means. If you do not agree with the material changes, you may cancel your Premium subscription via Google Play before they take effect.

Continued use of the Services after a material change has taken effect constitutes your acceptance of the updated Terms.

14. Suspension and termination

We may suspend or terminate your access to the Services, including Premium features, if:

- you materially violate these Terms;
- you use the Services fraudulently (including chargeback abuse);
- required by law or by a competent authority.

In case of termination for cause attributable to you, no refund is due. You may stop using Shortstop at any time by uninstalling the App and, if applicable, cancelling your Premium subscription via Google Play.

15. Discontinuation of the Services

We reserve the right to discontinue the Services, in whole or in part, at any time.

If we decide to discontinue the Services, we will provide **at least 30 days' advance notice** through the App, the Site, or any reasonable means. Following discontinuation:

- **Monthly and Annual subscribers:** no further billing will occur. You retain access until the end of the period you have already paid for.
- **Lifetime subscribers:** you acknowledge and accept that the term "Lifetime" refers to the operational life of the Services, not to your personal lifetime. Upon discontinuation of the Services, Lifetime access ends and no refund is due.

This clause is drawn to your attention as a material clause of the contract. By subscribing to a Lifetime plan, you specifically accept this provision.

16. Personal data

Our collection and use of personal data in connection with the Services is described in our [Privacy Policy](#). By using the Services, you acknowledge having read the Privacy Policy.

17. Governing law and disputes

These Terms are governed by **French law**, without prejudice to the mandatory consumer protection rules that apply in the country where you habitually reside.

Amicable resolution first — Before initiating any legal action, we encourage you to contact us at contact@missyl.fr. We will make reasonable efforts to resolve disputes amicably within 30 days.

Online Dispute Resolution (EU consumers) — The European Commission provides an online dispute resolution platform accessible at <https://ec.europa.eu/consumers/odr>.

Mediation of consumption (French consumers) — Pursuant to Article L616-1 of the French Consumer Code, French consumers may refer unresolved disputes to a free consumer mediator. *[To be completed once Missyl has subscribed to an approved mediator.]*

Courts — If amicable resolution fails, disputes are submitted to the non-exclusive jurisdiction of the competent courts of Lyon, France. Consumers may also bring proceedings before the courts of their place of residence, as allowed by EU law.

18. Miscellaneous

Entire agreement — These Terms, together with the Privacy Policy, constitute the entire agreement between you and Missyl regarding the Services.

Severability — If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions remain in full force.

No waiver — Our failure to enforce any right does not constitute a waiver of that right.

Language — These Terms are published in several languages. In case of conflict, the French version prevails for French consumers; for all other users, the English version prevails.

19. Contact

For any question about these Terms:

Missyl 35 avenue Jean Jaurès, 69780 Mions, France Email: contact@missyl.fr